

TOSITO

WELCOME TO ARKET



WELCOME TO TOSITO!

Our primary priority is to create an environment where you feel comfortable and thrive. We emphasize personal engagement, high service standards and sustainable development to contribute to long-term sustainable societal progress. We aim to create places and areas where people choose to visit, live and work.

We value open dialogue with our tenants to ensure a high standard in our properties and the services we provide. Whether it's significant or minor inquiries, we are always available to listen and assist.

Our goal is to continuously improve our service to enhance tenant satisfaction and be responsive to your daily needs. We look forward to creating a place where you feel at home. Don't hesitate to contact us- we are here to make things easier for you.

When moving into any of Tositos condominiums you are not just getting a new home, you are getting more. We aim to offer more than just an apartment and strive to simplify and enhance your everyday life with an extra touch of luxury. As a tenant you will receive a monthly newsletter from us where we for example offer you the opportunity to rent vacation accommodations and access to concert/sports tickets.

Read more here:

<https://tosito.se/tosito-for-dig/>



Rental administrator
Pernilla Lindström
036-35 40 40
pernilla@tosito.se



Property manager
Jonny Thörnberg
0735-60 15 44
jonny@tosito.se



Operations technician
Ronnie Hancic
0703-50 04 02
ronnie@tosito.se

About your apartment

Entrance door

There is no code for the entrance doors. They must be opened using the tag attached to your key. The intercom system is connected to your mobile number, you open the door by pressing 5.

Apartment door

Your door is a security door. To lock it, first lift the handle upwards, then push it back down before turning the key.

Home insurance

If you rent an apartment, it is important to have insurance to protect yourself, your home and your belongings.

Kitchen

The cooktop is induction, please ensure you use compatible pots and pans. Cast iron works well.

Laundry room booking

Laundry room bookings are made via the screen located in your main entrance.

Electricity and water

Household electricity and hot water are billed quarterly based on your apartment's actual consumption.

Fiber – Wetternet

You can order the services you want via Wetternet's website.

Lost keys

If a key is lost, a replacement fee will apply.

-Apartment key: 700 SEK each

-Mailbox key: 200 SEK each

All information about your home can be accessed by scanning the QR code below. Please contact us if anything is missing.



Service request

We value our tenants and always strive to go the extra mile. If any issues or problems arise, we kindly ask you to first submit a service request by filling out the form on our website: www.tosito.se/serviceanmalan. If the matter is urgent, please contact us as below:

Emergency service

For urgent matters regarding the property or your apartment during daytime 08.00 -16.00 please call 036-35 40 41

For urgent matters during evenings and weekends that cannot wait until the next business day, please call OCAB at 036-18 44 90

If the emergency service is called out for a non-urgent matter, the tenant will be charged.

Disturbance service

If you experience serious and recurring disturbances from another apartment, such as loud music, parties, shouting, or anything that affects your peace and quiet, you can contact the disturbance service:

010-470 54 19. Please note that if a disturbance is confirmed, the person responsible for causing the disturbance will be charged a fee of SEK 3,000 to cover the cost of the Disturbance Service call-out.

The disturbance service is available daily between 22:00 and 07:00 and is there to help maintain a safe and pleasant living environment. Please use this service responsibly and only in cases of actual disturbances, so it can function effectively for everyone.

Emergency phone on each floor

The emergency phone installed on each floor is used only by emergency services if they need to respond to the property. It is used for communication between floors and is not intended for calling emergency services.

Important-water shut-off

If a situation arises where you need to shut off the water in your apartment, it is important to know where to do so. The shut-off valves are located in the bathroom, above the ceiling panels. A label indicates their exact position.

Finance

Rent is invoiced quarterly via email. If you wish to pay by direct debit or e-invoice, you can easily register this through your online bank.

- For e-invoice, select Tosito Förvaltning AB
- For direct debit, select Munksjöstaden Kvarter 15 B AB

For questions regarding rent or finances, please contact: info@tosito.se